

How to Log In and Update Your Information, pay VCOS invoices and review traffic from our site to yours (Analytics)

This document will show you how to update information online, including your three deals that should be visible on our website <u>VisitCOS.com/deals</u>. Please follow the step-by-step procedures below. If you have any questions, please Kim Griffis: Kim@VisitCOS.com / 719-685-7627).

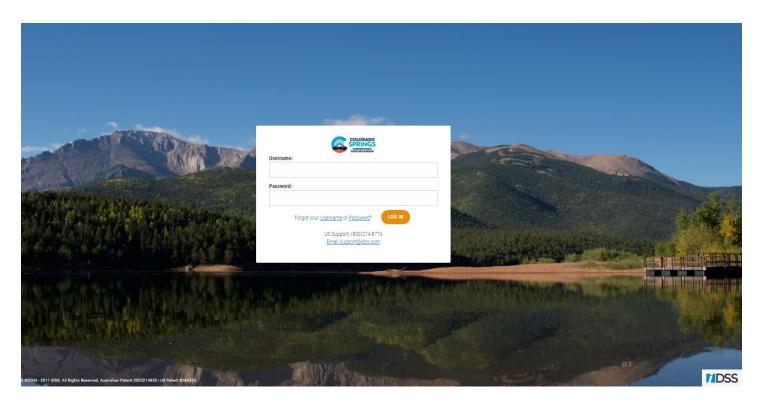
Step 1 - Log In

Log in here: visitcos.idss.com

Username: your first and last name (all lower case with no space e.g. janedoe) or your email address (if neither of these usernames work, please click on Forgot your Username or Password? Your username will be sent to your email address if we have it in our database.

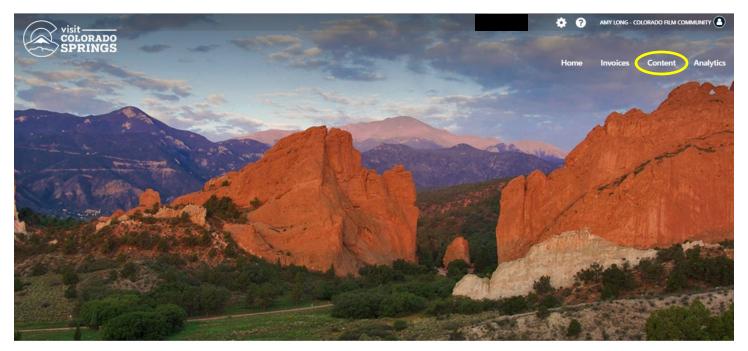
Password: If it is the first time you are logging into the system, please press "Forgot your Username or Password?" Within a few minutes, you will receive an email (note: please check your junk mail folder if you have not received the email within a few minutes). If you never get an email, contact Kim.

The log in page should look like this:



Step 2 - Access Account Area

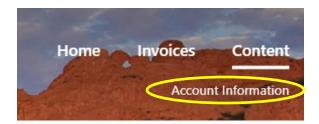
After you Log In, you will see the screen below



DASHBOARD

WELCOME TO THE VISIT COLORADO SPRINGS PARTNER DATA UPDATE PORTAL

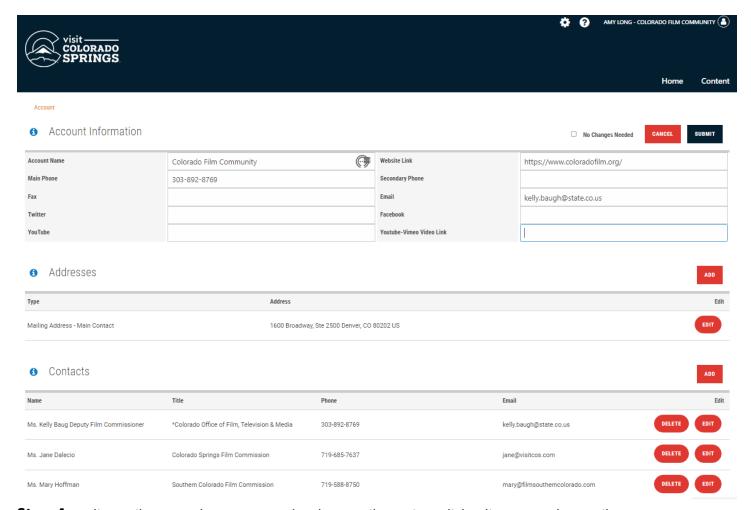
- Hover over **Content** in the top right navigation bar
- Click on **Account Information** from the dropdown menu



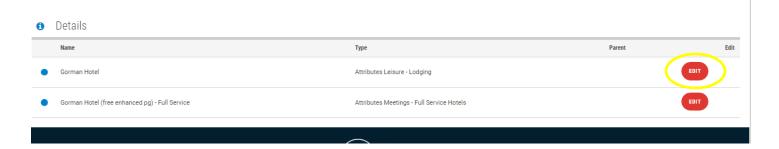
Step 3 - Edit Content

- You can edit Account Information, Addresses, Contacts and Website Directory and Official Vacation Planner (OVP) Descriptions see screenshot on next page.
- For changes to Account Information, enter data in the field and click the Submit button. If your business name has changed, please contact Kim to update the Account Name field.
- For changes to the other sections, use the Add, Edit and Delete buttons and click on the Submit button when done.

• For contacts, **do not** edit a contact name unless there is a name change due to a typo, marital status or legal name change. If a new individual is taking over an existing role, please remove the old contact and add the new one in. This is very important so that we don't lose history with past employees at your organization.

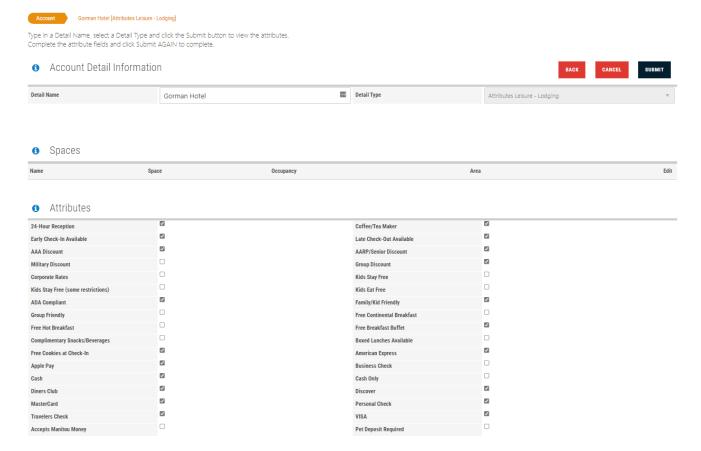


Step 4 – Edit Attributes and Images – Under the Details section, click Edit next to the Attribute Type you wish to edit.

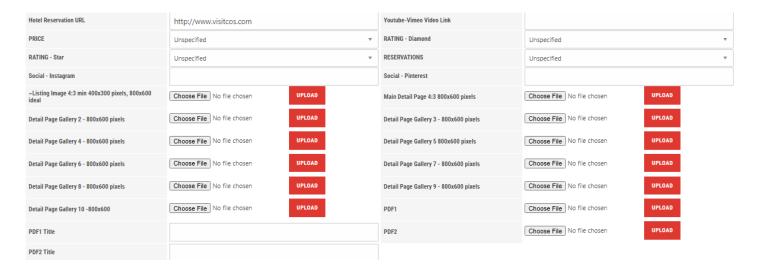


- Click on the boxes next to each attribute that applies to your business.
- Click on the dropdown menus for Price, Star Rating, Diamond Rating and Reservations and choose the selection that applies. If these items do not pertain to your business or you don't wish to add them, skip these fields.

- You can include a link to your Instagram or Pinterest page if applicable
- If you have an enhanced page, you may include up to two PDFs remember to give each PDF a title such as **Lunch Menu**.
- Be sure to click the Submit button frequently to save your changes.



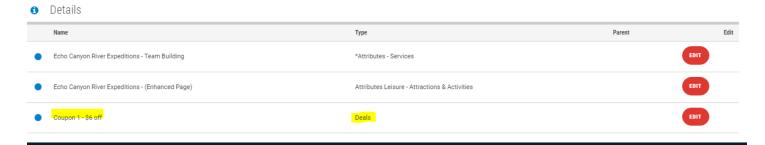
- Upload images if you would like your current images changed or if you have images to add. Please
 ensure that images are 72 dpi for quick loading. Photos should be 1MB or less. Please do not include
 verbiage or logos on your photos, as they are cropped from the middle out and may cut off words and
 logos. The ideal height and width are listed in the various field headers.
 - Basic detail pages will have one image for the listing page, and one large image on the detail page
 - Enhanced detail pages will have one image for the listing page, one large image on the detail page, and up to 9 additional photos.



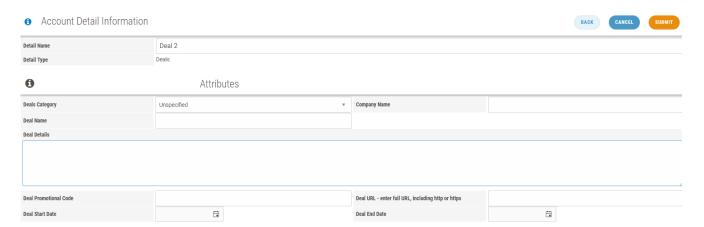
- You may also include a note to VCOS with additional instructions and questions.
- Once you have completed changes on this page, click the orange Submit button

Step 5 – Add or Edit up to three Deals

Go back to your main Account Details page and go to the Details section

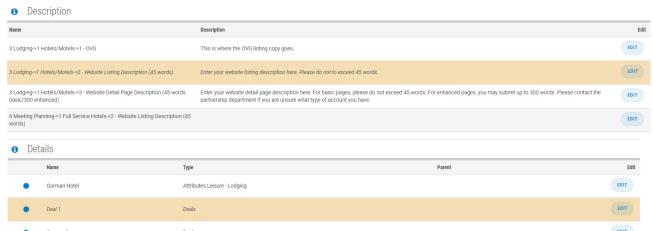


- Click Edit next to the Deal you wish to update
- You will now see this screen:



- Detail Name This is the internal name. Please leave "Deal #" here, but you are welcome to place a brief description afterwards. Eg. Deal 1 – 10% off
- Deals Category Choose which category your business falls under
- Enter your Company Name, Deal Name, Deal Details, Deal Promotional Code, Deal URL (if you don't have a specific page with your deal on it, please include your main website URL), and choose your Deal Start and End Dates. These dates can be as long or as short as you'd like. For the deal to show, you must have an end date entered. All of this information will be shown online.
- You may have up to three deals running at any given time.
- You will receive a reminder email approximately two weeks before your deal ends for you to update it or allow it to expire

Once you have submitted your section changes, you will notice that they are now highlighted



IMPORTANT Go back to the Account page (using the orange button at the top on the left. Even though you have clicked the submit button in each section, you'll need to click the submit button on your main account page when you are finished.

I'm all done editing - what now?

VCOS will be notified automatically soon after you **Submit** changes. Your proposed changes will be reviewed within 48 hours and either accepted with no changes, accepted with modifications and some may be rejected with an explanation. You will receive an email that includes details of the review. Please contact us if you have any questions about why any modifications may have been made or rejection of any requested changes.

Thank you for keeping your data current in our database and on VisitCOS.com!



Version 09.09.23

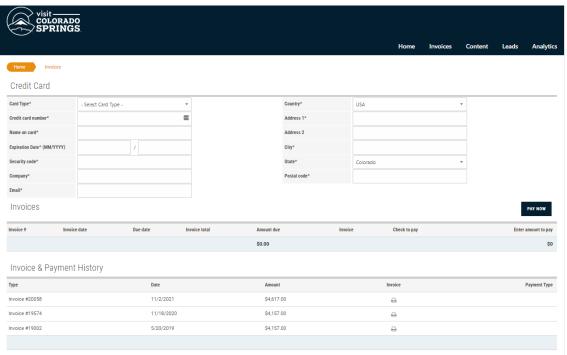


How to Pay VCOS Invoices Online

1. After logging into the Partner Data Update system, you'll see the Invoices link on your home page:



- 2. Hover over Invoices and click on Invoices in the dropdown menu
- 3. You will now see this screen:



- 4. You will see unpaid invoices in the middle in the section labeled Invoices.
- 5. Paid invoices will appear in the bottom in the section labeled Invoice & Payment History.
- 6. Enter your credit card information at the top of the page.
- 7. Check the box or boxes to the right of the invoice/invoices you want to pay.
- 8. Click the black **PAY NOW** button to submit your payment.

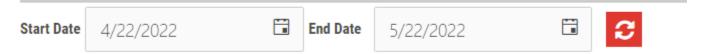


How to View Your Website Analytics



1. Click on the Analytics link in the main menu

Website Analytics



- 2. Choose the date range for which you want the data.
- 3. Click on the orange Search icon.
- 4. It can take several minutes for the data to appear. During this time, do not click the back button and do not click the orange button again.
- 5. The results show how many times your various pages and links have been clicked.
- 6. If you have questions about this data or don't see the Analytics link when you log in, please contact Kim Griffis.